

## **YMCA MEMBERSHIP POLICIES**

### **MEMBERSHIP PAYMENT OPTIONS**

Membership payments can be made in one of two ways: **Monthly Bank Draft** is an ongoing membership plan with the joiner's fee and prorated first month's membership paid upon joining. Thereafter, the monthly fee (electronic fund transfer) is withdrawn from a checking/savings account or debit/credit card on your draft day each month. **Annual** is paid in full upon joining. Membership Fees are non-refundable and non-transferable.

### **DAY PASSES**

The general public is welcome to visit the YMCA anytime by purchasing a day pass. Guests 13 years and older are required to present a picture ID each time they visit. (8 pass per month limit) **DAY PASS:** Youth \$10 | Adult \$15 | Family \$25 (non-refundable)

### **MEMBERSHIP CARDS**

For the safety of everyone, you must present and swipe your membership card **EVERY** visit to a RACINE FAMILY Y branch. You may purchase a replacement card at any time for \$5.

### **FACILITY MEMBER GUEST PRIVILEGES**

Each billable member will receive three(3) complimentary guest passes per calendar year or six (6) complimentary guest passes per calendar year for loyalty members. All guests over 13 are required to provide picture ID and sign our daily liability waiver for all visits.

### **TOWELS & LOCKERS**

The Racine Family YMCA does not provide towels for use. Please be sure to bring your own towels. We encourage you to use a lock to secure your belongings, but locks may not be left on overnight. Locks will be removed, and contents will be put in lost and found.

### **LOST AND FOUND**

The YMCA is not responsible for lost, stolen or missing articles. Lost and found items are kept at the Welcome Center for 48 hours and then donated to a charitable organization.

### **FINANCIAL ASSISTANCE**

If you cannot afford the full cost of a YMCA membership or program, please ask for a confidential scholarship application. Financial assistance, to the extent possible, is available to those in need thanks to the Strong Kids/Strong Communities Campaign.

## **ALWAYS WELCOME IN EVERY COMMUNITY**

**NATIONWIDE MEMBERSHIP** enables Y members to visit any participating YMCA in the United States. Valid for active, full facility YMCA Members. Nationwide member visitors must use their home Y at least 50% of the time. Program-only participants are not eligible for nationwide membership. Special memberships (group homes, other agencies, etc.) are not eligible. When planning a trip away from home, visit [www.ymca.net](http://www.ymca.net) to find a YMCA in your destination location.

## **MULTIMEDIA**

The use of cell phones and other electronic devices is prohibited in **ALL** locker rooms and rest rooms. YMCA programs and events are often photographed/videotaped for promotional purposes. If you do not wish to be included, please indicate this to the YMCA event and/ or program staff.

## **DISABILITIES**

If you have a disability, need further assistance or more information, please contact the Welcome Center at 262.634.1994.

## **CREDITS & REFUNDS**

All schedules, activities and class fees may be changed or canceled by the YMCA without notice. If the YMCA cancels a class that has a fee, a full refund or credit toward another session will be issued. We are happy to offer refunds/credits upon request for medical reasons. Documentation is required, a prorated system will be used and a 5% processing fee will be deducted from the amount of the refund/credit. Credits are valid for 6 months.

## **CANCELLATION**

The YMCA does not require contracts. To cancel your membership, you must go to <https://ymcaracine.org/forms> and fill out the cancellation form five (5) business days prior to your draft date. Refunds are not given for memberships cancelled early. Your membership can be reinstated within 60 days of cancellation without repaying the Joiner's Fee. Any changes to your membership must be done five (5) business days prior to your scheduled bank draft.

## **MEMBERSHIPS "ON-HOLD"**

Memberships may be put "on-hold" one time per calendar year for up to 4 months. A hold fee of \$20 will be applied to your account. This provides an extended leave from your membership but saves you from repaying the Joiner's Fee when you return. To hold your membership you must go to <https://ymcaracine.org/forms> and fill out the hold form five (5) business days prior to your draft date.

## **SERVICE FEES, RETURNED CHECKS, & DECLINED CHARGES**

The YMCA reserves the right to charge a \$30 return fee on all returned checks, electronic fund transfers, and declined recurring debit/credit card charges. The YMCA also charges a 3% service fee for credit/debit transactions and a 0.72% service fee for ACH transactions.

## **YMCA AGE GUIDELINES**

To provide a safe and positive experience for the youth of our community, the following guidelines related to facility use by YMCA members and guests will apply. "Supervising individuals" are defined as persons 18 years or older.

## **FACILITY AGE GUIDELINES**

The following guidelines apply to all youth not participating in a supervised, structured program while in the facility.

**Youth ages 7 and under** are required to be directly supervised at all times by a parent/guardian. Child Watch is available to all members for a \$30 annual charge for children 6 weeks to 2 years old (one hour a day) and 3 years to 12 years (Two hours a day).

**Youth ages 8-11** are required to be accompanied by a supervising individual 18 and older who remains in the building. This individual does not have to be in the same area as the youth.

**Youth ages 12 & up** are not required to be accompanied by a supervising individual. They are required to follow the age policies for specific areas as outlined to the right.

## **AGE GUIDELINES FOR SPECIFIC AREAS**

### **Free Weight/Cardiovascular Areas**

**Youth ages 12-15** are required to complete the Teen Strength Attack Training Class to use this area and need to be accompanied by a parent/guardian who is actively monitoring the youth.

**Youth age 11 and under** are not permitted in weight/ cardiovascular areas (unless participating in a YMCA program). Appropriate attire is required including athletic shoes.

### **Whirlpool/Sauna/Steam**

Members & guests need to be 18 years old to use these facilities.

### **Locker/Shower Facilities**

Youth age 5 and over are required to use the same gender locker room or family locker room and be accompanied by a supervising individual.

## **Exercise Classes**

Participants need to be 14 years old. Youth ages 12-13 may participate with a supervising individual if they are willing and able to follow class structure.

### **YMCA Mission Statement:**

To put Christian principles into practice through programs that build healthy spirit, mind and body for all.